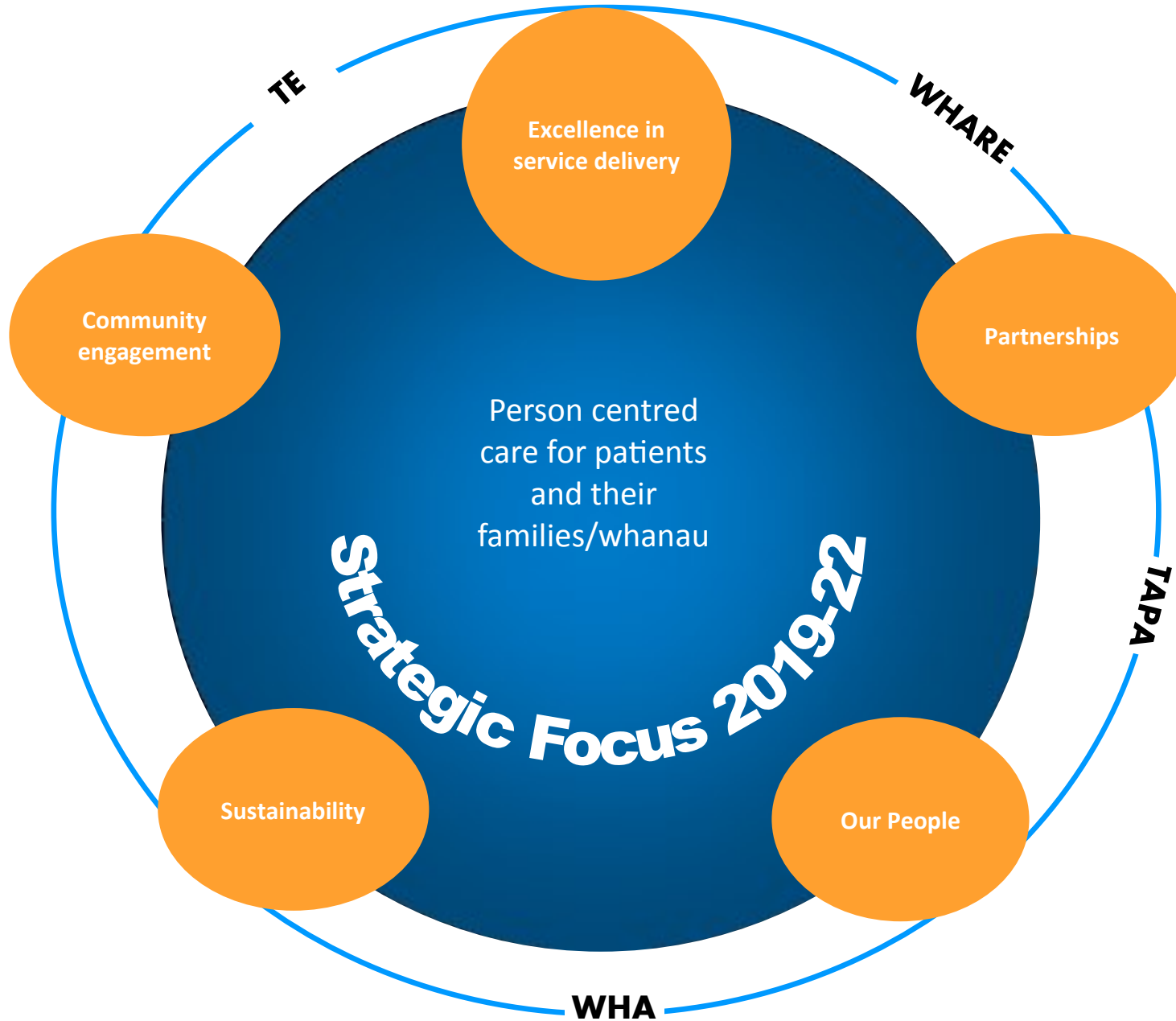




STRATEGIC PLAN 2019–2022



OUR FOCUS FOR THE NEXT THREE YEARS



OUR VISION

Our hospice philosophy of holistic care is available without barriers for all patients and their families/whanau.

OUR MISSION

Hospice Taranaki works in partnership with patients and their families/whanau to provide and influence best practice palliative care, support and understanding. We will provide opportunity to live every moment in ways meaningful to those in our care.

STRATEGIC AIMS	OUR SERVICES Provide best practice specialist palliative care services to patients and families/whanau in any recognised care setting	PARTNERSHIPS Work with organisations to improve the care of everyone at end of life by sharing our experience and expertise	COMMUNITY ENGAGEMENT Improve community understanding of palliative care	OUR PEOPLE Be an organisation that values its people	SUSTAINABILITY Maintain and develop robust future financial and management capabilities.		
KEY OBJECTIVES	<ul style="list-style-type: none"> Continue to improve the quality of our services Direct services to those most needing them Evolve services with the capacity and flexibility to meet changing needs Provide holistic and comprehensive spiritual, pastoral and cultural care Involve and empower people to take an active role in their care Ensure our resources are meeting the needs of our people, patients and families/whanau 	<ul style="list-style-type: none"> Take a lead role in the strategic planning of end of life care services Maintain the quality of education and training opportunities for other providers of palliative care Increase the skills and confidence of other people who provide palliative care Advocate the needs of patients and their families/whanau to other services 	<ul style="list-style-type: none"> Promote and lead public perceptions around palliative care Support uptake of advance care planning across the health sector Continue relationships with our community through forums, our website and social media 	<ul style="list-style-type: none"> Support and inspire our staff and volunteers and recognise their contribution Provide education opportunities for palliative care and support staff that focus on a holistic approach to our work Commitment to promote palliative care as a valued career option through engagement with training institutions 	<ul style="list-style-type: none"> Generate the funds required to ensure our services remain free of charge to patients and their families/whanau Continue effective use of every \$ we receive Maintain and grow net revenues from our HospiceShops Advocate with Hospice NZ for a sustainable national funding model Promote a sustainable bequest programme Transition to an IT environment that matches appropriate technology and systems to known and future organisational need 		
VALUES	Compassion Aroha	Choice Puwharu	Trust Whakawhirinaki	Fairness Tika	Honesty Pono	Dignity Whakarangatira	Respect Whakaute



You matter because you are you and you matter to the end of your life.

We will do all we can, not only to help you die peacefully, but also to live until you die.

(Dame Cicely Saunders—founder of the modern palliative care movement)