

Living Every Moment

hospice
taranaki

Hospice Talk

www.hospicetaranaki.org.nz

DECEMBER 2016

Te Rangimarie Visiting Hours:

Family members are welcome to visit anytime.

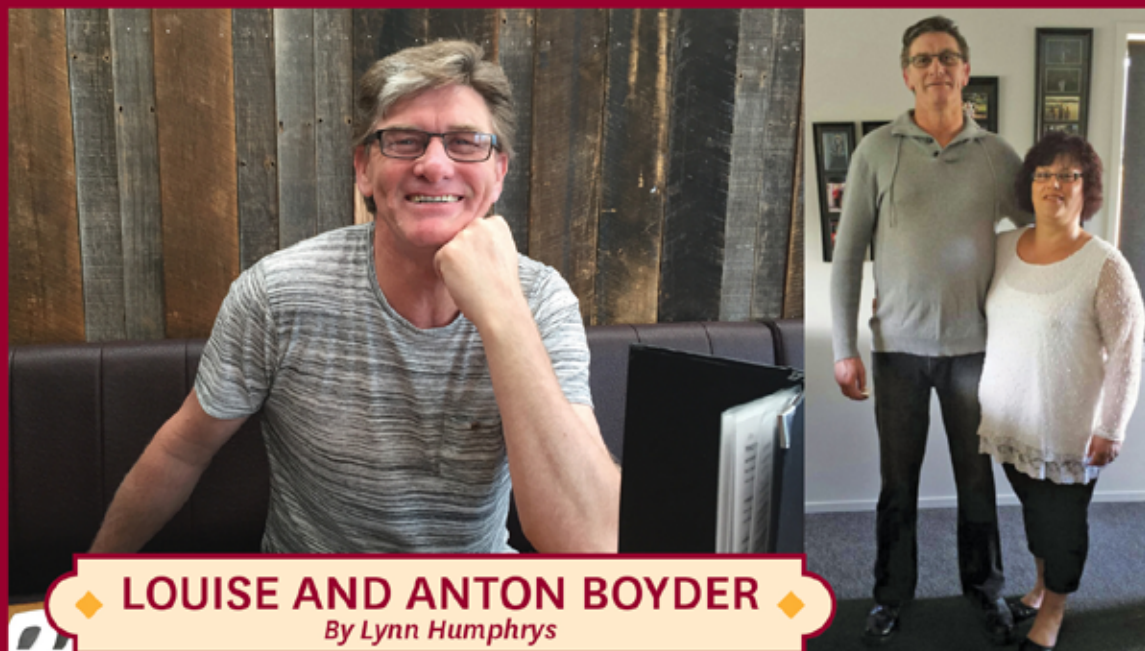
General visiting is 10am-7pm

We are available:

24 hours/7 days a week for patient care
telephone 06 753 7830

THANK YOU TO OUR SPONSORS:

Budget Rentals for the HospiceShop truck;
Central Finance for a HospiceShop van;
The Devon Hotel & Conference Centre;
Dilmah; House of Travel;
BNI Chapters –
"Success Like No Other",
"Energise" and "Late for Breakfast",
Craigs Investment Partners;
Quest Apartments;
RJ Eagars (Stratford);
BDO



LOUISE AND ANTON BOYDER

By Lynn Humphrys

When Anton Boyder was finally diagnosed with lung cancer on October 28 last year the news was bad. The cancer was by then Stage 4 and spreading.

His wife, Louise Boyder and their children, Sammi, 18, and Anthony, 17, are now coming to terms with his sudden loss and the trauma they all went through. They were not to know they were to have eight short months before his death. Anton, who worked for Tegel, was just 46. The big man loved life and adored his family.

Helping them through their ordeal over the last four months were the hospice staff. They constantly visited Anton when he was hospitalised with a broken right hip and crumbling left thigh and a painful jaw as the cancer spread to his brain.

"He went through hell. But he never complained once. He tried to be his jolly self all the way through. He was always asking for double helpings of the homemade hospice soup!

"Every day the hospice staff came to see him in hospital. They were great. Fantastic. They were there from the beginning to the end," Louise says. She credits Dr Tom Bull and nurse Bronwyn for organising medical staff to tell her the end was not far off. At the time the estimate was 12 months. "If it wasn't for them we would still be in limbo."

And she will always be grateful to Dr Bull who had earlier pushed for Anton to have a hip replacement. For a short time it took away all the pain, she says, and he could walk again. Dr Kaye Abraham, who works closely with hospice, was effective in getting him onto a trial drug at the cost of \$20,000 a month. But it was too late.

As the end approached, hospice nurse Bronwyn organised for him to return home in an ambulance. Another nurse Letiesha did an awesome job, organising a hospice bed and all the equipment he needed at home, Louise says. "Any time I called them they would send one of the nurses. We had home visits and regular phone calls.

"They answered all my questions and were always up front and honest. They were also great with the kids. The hospice nurses were so patient. There were lots of people coming to see Anton but they just quietly worked through the people coming and going. I can't fault them. Even the after care was great." Anton died at home on June 25. She is thankful that the nurses who were with him at the end helped her with what she then needed to do: ringing the funeral director and the doctor.

In gratitude, Louise has since donated Anton's wheelchair to hospice.

Hospice Taranaki Inc

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FROM THE CHAIRMAN: MIKE BROOKE



There's never a dull moment if you are involved with Hospice. It seems as if it is only recently that we were moving into the new Stratford HospicesShop which placed a huge load on our volunteers. They shared the vision and the results speak for themselves. Then the Waiwakaiho HospicesShop

became too small and we moved to new premises nearby. Again, a huge task for our volunteers who also built shelving and storage tables. From what I saw on a recent visit the move is paying off. In the meantime all our HospicesShops and their volunteers are really doing very well. Good job. Really appreciated.

Three months ago I was in UK and a relative in Scotland with whom we were staying mentioned that she had volunteered at the local hospice and had actually experienced their service so she made an appointment for me to visit and chat with the staff and some of the day and in patients.

That was a wonderful experience. The building is a large old Scottish mansion which has been modified and extended. The end result is a much larger version of ours. They have to meet the vast majority of their running costs but because they are in an area of concentrated population and industry they attract great support. Never the less they find it a constant struggle to meet their budget.

They have a huge pool of volunteers and run amazing fundraising events which are simply not possible here. But the basics are the same. quality staff and enthusiastic volunteers, a very varied day programme and a concentration on treating patients at home. I left feeling that we are at their level of performance on a smaller scale. I asked them which day programme was the most popular and the reply was "the hairdresser and the beautician" who are on site three days a week. Day patients choose those days to visit partly to get their hair and nails done.

On the local scene we are making improvements to the front entrance of Te Rangimarie which will make it more user friendly. The original area was confined and the two sets of doors made it difficult for some people to negotiate. We are looking forward to the result and the work should be finished well before Christmas.

The Hospice Board had decided to replace the TV sets in the in-patient rooms with smart TV's which would enable patients to skype and use the internet. Then, out of the blue, a generous donor offered to pay for them and so the process is underway. Other large donations will help to secure the future for our worthy organisation. What a great way to end the year.

Merry Christmas Everyone

Kind regards Mike

VOLUNTEER CHRISTMAS FUNCTION –

we are very proud of our volunteers and very thankful to have them

This was a chance for our volunteers from all over Taranaki to join and be thanked for all the wonderful work they do for Hospice Taranaki. The volunteers that have been volunteering for 5 years, 10 years, 15 years and 20 years are recognised by everyone for the commitment they have made with a certificate and a badge that is proudly worn.



SPOT PRIZES DONATED BY ULTRAFAS FIBRE



15 years



10 years



5 years



5 years



20 years



10 years



FROM THE CHIEF EXECUTIVE: KEVIN NIELSEN



Here we are with the end of another year almost on us. It seems almost everyone you talk to agrees that the year just simply seems to have flown by, so it can't just be my age!

By the time you read this we will have had our Annual General Meeting at which I reported that after two years of red ink, for the June 2016 year we have achieved a surplus. This has been due to a number of factors, with a key one being an increase in the annual operating grant by TSB Community Trust to \$100,000. However we did also receive a significant boost to our government funding which came to fruition after serious lobbying on hospice behalf by Hospice NZ. Of course we continue to receive fantastic support from the public of Taranaki and we thank each and everyone of you for your support in whatever form or quantum it takes.

Our HospiceShops continue to be "hives of activity" and our income from that source has again increased. The move in Stratford to the new HospiceShop by Z Energy has been hugely successful with sales almost treble that previously achieved. Waiwhakaiho moved to a larger, one level HospiceShop on the same Katere Road site and we look forward to continued growth at that site. Hawera has been breaking sales records and Westown continues to be our busiest shop. Supporting all this is the warehouse on Borrell Ave and they do a superb job processing the large volume of incoming donated goods.

All of the above positive impacts on our income have been



New entrance for Te Rangimarie.

very timely as the number of patients and families/whanau needing our services has continued to grow.

Another area of increased activity this year has been in the education we offer to other health providers particularly those staff from aged care facilities. Along with our new service initiative of increased specialist nurse and counselling support to these facilities this is crucial in preparing our service to be able cope with the effects of our aging population now and into the future.

Also by the time this newsletter reaches you we will have completed a renovation of our main entry at Te Rangimarie. The main driver for this is to improve access for all as well as increasing the reception space for visitors. The project has been funded by our Hospice Taranaki Foundation.

Thanks to a very generous donation from Sue Death and family our patient rooms now have bright new 40" flat screen TVs to improve their viewing comfort. We really appreciate their generosity.

Finally and most importantly, to all those Taranaki people and organisations who have supported Hospice Taranaki in any way through the year – thank you one and all and I wish you all an enjoyable Christmas and New Year.

Kevin Nielsen
CHIEF EXECUTIVE



New space for the Waiwhakaiho HospiceShop.



FROM THE DIRECTOR OF NURSING: HEATHER KOCH



Kia Ora and greetings to you,

In October, a group of Hospice Taranaki staff were very fortunate to attend the Hospice New Zealand conference in Auckland. The theme of the conference was "What matters most?" A few of our patients and staff were asked this question and their responses were captured in a photograph with each person holding a sign showing what mattered most to them. These photos were part of a slideshow which started the day for attendees at the conference. It was a very moving experience for us to see faces they knew, holding signs which encapsulated some of the core values of working in palliative care namely – compassion, respect, dignity, family, pets, love and partnership with others. Some of these words form part of the core values upheld by Hospice Taranaki staff. When we reflect on what is important at the end of one's life, these values are so important. There has been a national focus on the promotion of Advance Care Planning (ACP) and getting people to think about what is important to them. One of the

ways to do this has been discussing ACP with patients and carers and the general public as well. The basis of ACP is to document what is important for the person particularly if a situation occurs where they are unable to speak for themselves in a life threatening event or crisis. The Taranaki District Health Board has recently appointed it's first ACP Facilitator, a move wholeheartedly supported by our service.

Now, to close, wishing you all a wonderful end of year, doing all of the things that matter most to you.

*Nga mihi and thank you
Heather*

Wishlist

- * 4 Syringe driver boxes \$150 each
- * 2 Roho cushions for pressure injury prevention for Central Taranaki patients \$1000 each
- * Lazyboy chair for inpatient room \$1371 +GST
- * Electric compressor to inflate wheelchair tyres \$120
- * BBQ for patients and family/whanau to use at Te Rangimarie



WELCOME TO DR PAOLA AND CATH



Cath (left) and Dr Paola

Dr Paola Valli has joined us recently. Born in Italy Paola has worked in the UK since '93 with extensive experience in the hospice sector. Paola has a Masters in Palliative Care – her aspirations don't stop there as she explains her passion for the terminally ill patients – we shall watch with interest.

I have noticed she has a ready smile (except when I point the camera at her!) an infectious giggle and a mischievous sense of humour. I asked her 'what encouraged you to our shores and please don't tell me it was a midlife crisis' her reply "... driven by the need to experience new adventures".

Paola has her family with her – a very supportive husband, three out of her four children and this surprised me she also has five grandchildren. The three children are settling beautifully into school. Paola is trying lots of NZ experiences (not mentioning earthquakes) but things like gardening.

Welcome Paola to Taranaki and the Hospice family.

Tena Koutou, Tena Koutou Katoa, Hello, I'm Cath Carroll-Anderson and I started as Hospice Taranaki's Operations Manager in September this year. Replacing the wonderful Suzy Dymock who has taken up fulltime study. My role encompasses health & safety, policy development, internal audit and compliance and some very interesting special projects. It is great getting to know all the dedicated staff and volunteers in Taranaki who 'make Hospice happen' 24/7. I have also had the great privilege of meeting many patients and their whanau/family members and caregivers and have seen first hand what 'Living Every Moment' means. I have a background in health service management, family support & service facilitation and medical regulation. I spent 10 years working for the NHS in the United Kingdom mainly in the North of England and have travelled widely.

EDUCATION

Thanks to the generous sponsorship of the 'Taranaki Nurses Scholarship Trust' the Education team were able to facilitate and run a successful 'Palliative Care Study Day' on Wednesday 28th September 2016, this day was aimed at nurses in Aged Care Facility's /Hospital or health care professionals who are interested in Palliative Care, and covered a range of topics including Hospice Philosophy, Pharmacology, Palliative Care Emergencies, Layered suffering, Palliative Sedation, Grief & loss, Self care, we received an overwhelming response of applicants who attended this study day, and hope to run this again. We would like to thank especially – Lee Mather from 'Le Dejeuner Catering' for her incredible generosity in providing an outstanding array of beautiful food throughout the day, which was then also gratefully received by Hospice staff and family.

Turning second hand goods into first class care



**ARE YOU INTERESTED
IN VOLUNTEERING?
WE ARE INTERESTED
IN YOU!**

Volunteers are a vital ingredient in the lifeblood of our organisation.

All four of our HospiceShops and Borrell Ave Warehouse have vacancies with a variety of roles: Cashier, Customer service, Sorting items, Lifting & Shifting stock items, Truck driving, Pick-ups & deliveries.

Ask in your nearest HospiceShop for an application pack from the HospiceShop manager:

Lynda Bennett – Westown
Shari Limmer (acting Manager) – Waiwhakaihō

Ngakiri Antonovich – Hawera
Tania Brown – Stratford

WE HAVE A ROLE FOR YOU!

New Plymouth HospiceShop Antiques & Collectibles Auction Sunday 9th April 2017 at the Devon Hotel & Conference Centre, New Plymouth (see our website and facebook page during 2017 for further details).

WHY SHOP AT OUR HOSPICESHOPS?...

Because all proceeds from our HospiceShops go towards providing FREE Hospice palliative care to the patients in Taranaki. The funds raised support all aspects including patient care, medical and nursing salaries, support services, medical supplies and equipment. This income is a vital and a significant component of our fundraising endeavours – we simply could not survive without this revenue stream.

WE HAVE IN STOCK AND ACCEPT DONATIONS OF THE FOLLOWING SALEABLE ITEMS;

- ★ Clothing - womens, mens, childrens and babies
- ★ Electrical equipment *flat screen TV's only
- ★ Whiteware
- ★ Games and Toys
- ★ Puzzles
- ★ DVD's, Videos and Cassettes (nothing over R16)
- ★ Vinyl LP Records
- ★ Hardware
- ★ Cane Ware
- ★ Jewellery
- ★ Pictures, Paintings and Frames
- ★ Furniture – except Water Beds and Wirewoves
- ★ Kitchenware
- ★ Manchester
- ★ Fine China
- ★ Glassware
- ★ Books
- ★ Stationery
- ★ Sports Equipment, Bikes etc
- ★ Gardening Equipment (pots, plants, etc)
- ★ And so much more

Donations of saleable goods are gratefully received at our HospiceShops during normal opening hours additionally:

DROP OFF BAY WESTOWN HOSPICESHOP

During trading hours
additionally
Saturday until 5pm
Sunday 10am-5pm

BORRELL AVE WAREHOUSE, 19 BORRELL AVE, WESTOWN

Saturday 1pm-5pm
Sunday 10am-5pm

Donations can be collected – contact the Hospiceshop nearest to you to organise.
HELP US TO ENSURE WE CAN PROVIDE QUALITY SALEABLE GOODS BY NOT DROPPING OFF GOODS OUTSIDE THESE HOURS

WHERE CAN YOU LOCATE A HOSPICESHOP...

112 Tukapa St
WESTOWN, NP
06 753 8640
Shop hours ...
Monday 9am-4pm
Tues-Fri 9am-4pm
Saturday 9am-1pm

Cnr Katere & Devon Rds
WAIWHAKAIHO
06 758 8647
Shop hours ...
Monday 9am-1pm
Tues-Fri 9am-4pm
Saturday 9am-1pm

104 High St
HAWERA
06 278 4593
Shop hours ...
Mon-Fri 9am-4pm
Saturday 9am-1pm

Cnr Regan & Miranda Sts
STRATFORD
06 765 0900
Shop hours ...
Monday 9am-1pm
Tues-Fri 9am-4pm
Saturday 9am-1pm

19 Borrell Ave, Westown
**BORRELL AVE
WAREHOUSE**
Westown
Donations – Drop offs
Saturday 1pm-5pm
Sunday 10am-5pm



Stratford HospiceShop raffle

- ★ Each of the HospiceShops have fantastic Christmas raffles.
- ★ Located Broadway Stratford is a "pop-up" Antiques & Collectibles HospiceShop – something a little different, like going to our auctions everyday!
- ★ HospiceShops have a good selection of Christmas decorations, trees and lights.
- ★ ALL HospiceShops close for Christmas – from 1pm December 24th then reopen 9am on Wednesday 4th January 2017.

DURING THE FESTIVE SEASON...

DONATIONS – During the Christmas festive season please do not drop off donations to Hawera or Stratford or Westown HospiceShops.

DONATIONS New Plymouth gratefully received... at Waiwhakaihō HospiceShop drop off bay & Borrell Ave Warehouse, Westown.

OPEN non stat days 10am-4pm Wednesday 28th, 29th, 30th December and Saturday 31st December 10am-1pm.

Closed stat holidays (Dec 25th, 26th & 27th and Jan 1st, 2nd & 3rd).

Normal hours resume Wednesday
4th January 2017.

LIANNE, WHAT ARE THE VOLUNTEERS UP TO?



As I write this it is raining very heavily outside but I feel confident its temporary as it is spring and soon we will have lots of long hot days, I try to be an optimist!

So my gardening team that come to hospice every Tuesday morning have not turned up. Which is very rare as the weather has to be pretty bad to keep them away. They are a dedicated bunch headed by Alan who has the vision for what should go where and has been doing so for over 10yrs. Shirley has been coming for 7yrs stopping the weeds from making themselves at home as well as lots of other gardening jobs. Steve has been coming off and on for 10yrs giving us his time around

his work commitments mowing the lawns and doing a lot of the heavy work. John is the vegie patch man and has been keeping the kitchen supplied with goodies for the last few years. Recent additions to the team are Ian and Diane who have slotted in and will be a great help as the summer does approach and the plants all take off (weeds included, if they get past Shirley). I would like to take this opportunity to thank the team in the garden, it always looks lovely and patients and families really enjoy the colourful out look from the rooms and when the weather is better strolling around the garden. We recently had a few of the Taranaki rugby team players here and they stained all the outside furniture which was a big job but with about six of them it didn't take them long. So the gardens always ready for patients and families and the furniture is ready to be used we just need a bit more sun.

I would like to wish all the wonderful volunteers at hospice a very Merry Christmas and look forward to working with you all in the New Year.



L-R: Alan, Shirley, Ian and Diane (missing John & Steve).

HEATHER, WHAT ACTIVITIES HAVE THE PATIENTS BEEN INVOLVED WITH?



"Wow where has the year gone, we have had a very busy and enjoyable few months here with the Day Programme and have covered a multitude of topics from Contemporary Art & Sculpture - Anthea Stayt, we have had Pip Jones here to show us how to make Terrariums, the Adventure Therapy Wellness Trust - Alex Nash visited with her miniature horses. We even had a "Mad Scientist" - Trevor Creagh & Robot! We loved meeting Yvonne Sampson and some of her beautiful collection of Porcelain

Dolls - a very talented lady. Our annual in house Day Programme Auction was a great day, full of fun, humour and bargains for all. The year is not over yet and we have plenty still to look forward to with a Limousine Ride, a visit to the Christmas Shop, decorating the Lounge for Christmas and our end of year Community Christmas Lunch. We wish everyone in the community a safe and enjoyable Christmas with family and friends and look forward to seeing you New Year".

Photo: "Mad Scientist" & Robot.



FAREWELL MARY MCCAFFERY



MARY WRITES... Officially I have been with Hospice 17½ years (17th anniversary last May) but I have actually been involved with Hospice for 18 years, as I was part of the Community Task Force scheme through WINZ for six months, working initially with Leo Baxendale in town, and then moving to Iona House at 7 David Street, typing receipts, and adding people to the database.

I was originally working from the lounge part of Iona House, while the

HospiceShop was set up in the kitchen and dining room area. While I was there I was approached by Jeff Blyde, the then Board of Trustees Chairman, to see if I would like to work in a paid capacity for Hospice for 30 hours a week. (Strangely enough, I said yes!). The shop gradually expanded, and started taking over the lounge, so I was almost having to climb over various goods for sale while trying to get to my desk. I was also working with Rae Eagar and Judith Mullins who were volunteer fundraisers for the Hospice. I used to compile the newsletter three or four times a year, and remember the fun newsletter folding sessions we used to have in Iona House, with Colin Muggerridge bringing in scones for us all to keep us going. We started out with about 1200 newsletters, and by the time I was working full time in the Hospice, that number had reached 3000. It has of course increased dramatically over the last 15 or so years, and the whole getting the newsletters out system has been streamlined.

After a while I moved into the house next door (5 David Street), and worked mornings there, and then down to the Hospice, which was at that time where Oncology is now in the Hospital, for the afternoon. The receptionists at the Hospice only worked in the mornings (one paid three mornings a week, and one volunteer two mornings a week). Then I moved to just

working in Te Rangimarie Hospice (three days from lunchtime, and two days full-time).

I was still working only 30 hours a week, when we moved into the current Te Rangimarie Hospice building. Eventually the part-time receptionist resigned, and my hours were extended to 40 hours a week, and so they have continued!

I have seen many changes during my time with the Hospice. There have been quite a few staff changes, but interestingly there have been some nurses who have left the Hospice, only to return in a few years. It just proves Hospice is a great place to work.

My job has changed dramatically from when I first started - one of the main changes has been the introduction of Palcare. Also the administration role has changed, and things I used to do have now been taken over by new staff members (accounts, policies, etc), but somehow I still manage to be busy.

Working for Hospice has been the best job I have ever had (well, perhaps second to being a mother), and I love the feeling of being part of a wonderful team. I love the positive feedback I get about the Hospice from visitors, and being able to tell people in the community that I work for the Hospice - though that often gets the response "Oh, I am often buying things there".

We still have to find a way to list the Shop phone numbers in the phone book in such a way that people will actually see them (I'm not sure flashing lights and fluorescent red arrows would work, but it is tempting), but apart from that I feel that I am retiring from the Hospice with a good feeling about all that has been achieved personally and professionally.

I am sure Te Rangimarie Hospice will continue to stand as a beacon to the community for wonderful care, and I am looking forward in the future to being involved in a volunteer role.



Mary welcomes Annie McFadden to the Hospice family. Annie is happily grasping the role of Receptionist in Te Rangimarie and often the first voice you hear when phoning Hospice.

Thank you

THANKS TO YOU ALL FOR THE WONDERFUL SUPPORT WE HAVE RECEIVED.

Thank you to those people who have donated through funerals, or made a donation, those who donated regularly or responded to our Wish list, those who have responded to our telephone calls for support, those who purchased a paver or plaque, to those who donated saleable goods to our HospiceShops or assist us in any other way...We thank you all.

We thank these companies who have supplied their products or their services; Dilmah, Tegel Foods, Green Meadows Beef, Liquorland, McCurdy Engineering, Selectrix (Stratford), Ockhuysen Electrical (Opunake), CRM Plumbing, Westown PostShop, Chairz Upholstery (Karl), Hawera Mufflers & Brakes, Taranaki Flower Auctions (Leo Van Haneron), After Disaster and Curtain Medic.

Thank you to the organisations in the community, families and individuals who have supported so generously in the last few months; Fitzroy Inner Wheel, Mavis West Family, Fitzroy Ladies Probus, Jacki Davies, Mike Ryan Family, Lowgarth Rural Women, Dianne & Robert Clement, Maryara Zentveld, Anne Wright, Anne Lockley, Frances Brunton Family, Waitara Garden Circle, Colleen Cheyne, NZME (Stratford Press), Fitzroy Inner Wheel, Connie Reeve Family, TDHB House Surgeons (during their strike), Reumers Upholstery, Terry Clare, Lowgarth Branch RWNZ, Lester Earl, Urenui Lions for garden manure and a thank you all including the anonymous supporters.

BIG thank you to the many wonderful people who have donated and supported us – truly appreciated.

Thank you to the following organisations for their wonderful grants: TSB Community Trust, NZCT, Taranaki Electricity Trust.



An exciting day as the team of Tasman Toyota handed the keys for this shine Toyota Corolla to Kevin Nielsen.

Lion's Foundation provided the generous grant to purchase a replacement car. Tasman Toyota and Toyota NZ supported Hospice Taranaki by finding a car that more than meet the budget – thanks CEO Tasman Toyota James Crighton for making this happen. The Hospice Taranaki team were thrilled to get up close to the latest set of wheels. Our nurses were only interested in; how easy it is to drive, if they will be comfortable no matter the hour they are on the road, and how much room there is – as they often take out specialist equipment for the patient. Importantly the team loved the colour!

Budget wise we are thrilled that this car will be far more fuel efficient and more comfortable to drive than the previous car – nurses will arrive to see the patient all fresh and bright.

Harcourts Charity Golf Tournament for the Russell Moore Memorial Trophy, Organised by the Rotary Club of New Plymouth.

Massive field of golfers – over 30 teams, odd weather day – but ideal for golfing. Kevin Nielsen was kept very busy cooking the sausages and patties. Thank you to everyone involved in putting this together it was hugely successful. It was a day of fantastic golf, fantastic sportsmanship and generous supportive community. The donation from this event of \$10,000 paid for the purchase of an Electric 'all in one' combined hoist for use in the community. Much appreciated.



BIG NIGHT OUT

FANTASTIC NIGHT – music, chatter and dancing like we were all 21 still. This was a fantastic event – a big shout of thanks to Ray and Gaille Hopkinson and the host venue, New Plymouth Club. Raised an outstanding \$20,000 directly for hospice palliative care and support to the people of our community.

NEWSLETTERS BY EMAIL RECEIPTS BY EMAIL

Please, help us cut back on costs – but still keep you informed about what is happening – by having your newsletter emailed and your receipts emailed.

Also check out our facebook page "Hospice Taranaki" – no not competition but we do have interesting stories to share.

Please send an email to us at hospicetalk@hospicetaranaki.org.nz with your name, postal address & your landline phone number.



DONATION FORM

We need your ongoing support as much as ever. All donations will be acknowledged and qualify for income tax exemption in accordance with IRD rules.



Name: (Mr; Mrs; Miss; Ms)

Address:

Amount: Email:

(You can donate via internet banking to: TSB Bank 15 39 48 0365008 80. Please use the reference DMN with your name & phone number so we can acknowledge your donation).

Please make cheques payable to Hospice Taranaki Inc.

BEQUESTS: If you are interested in receiving information on making a bequest to Hospice please tick the box

NEWSLETTER: If you do not wish to remain on our mailing list to receive our Newsletters please tick the box

The Privacy Act 1993 requires us to advise you that we keep the names, addresses and telephone numbers of our supporters on file to help us with our fundraising. If you do not wish us to store this information, please advise us. If you wish to check the details on your file, you are welcome to enquire.



TREES OF REMEMBRANCE:

Farmers NP store
 Stratford – TSB Bank
 Hawera – Pak n Save
 Waitara – Community Centre
 Kaponga Four Square

Thank you to all of these business and the wonderful volunteers helping to make this happen.

FAREWELL

Suzy Dymmock – Operations Manger. Suzy had been with us for four years. She is currently enjoying fulltime study.



SPECIAL PERSON NEEDED

We are looking for a very Special Person to take the minutes of our monthly Board meetings. Our current Special Person – Yvonne – has recently resigned due to health reasons. If this role is of interest to you then please have a chat with Kevin Nielsen.



Hospice Taranaki & Cast Iron Services Ltd PARTNERSHIP

What can Cast Iron Services do for you?

Need a: Roofer? Electrician? Plumber? Painter?	Are you building or renovating? Need a deck or fence? Have landscaping projects? Would a joiner fix your problem?	Heat pump solutions? Security systems? Need a phone system?
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What does Hospice Taranaki get?
 Cast Iron Services Ltd will donate 20% of their total invoice to Hospice Taranaki.
 Customers Need to guide the promotion code: **HOSPICE** when you contact Cast Iron Services to undertake work.

751 4915
 0274 817 188
 castironservices@xtra.co.nz

If you would like something done—ring Cast Iron Services first!

We have received over \$250 so far – this is a fantastic!

Have you ever thought about making a bequest, a gift in your Will, to Hospice Taranaki – but wanted more information?

A great thing about making a bequest is that it costs you nothing now but allows you to leave a gift that can make a real difference for people and will go on giving when you are no longer here in person.

A bequest to Hospice Taranaki will be held in a secure, low risk investment and the income generated from the money will go towards the annual costs of delivering our services. This helps to ensure that hospice services can continue to be freely available to those in need in the years to come.

If you would like further information regarding the procedure for making a bequest, please telephone Rose Whitaker or Kevin Nielsen on 06 753 7830.

BOWL OF BROOKLANDS ...

The Friends of the Bowl of Brooklands produced this wonderful book with all of the proceeds to Hospice Taranaki. We have copies of the book at Te Rangimarie reception desk, for \$30 per copy. This is a wonderful hard cover book with 225pgs of great photos and wonderful anecdotes.



Hospice Taranaki Inc.

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 NEW PLYMOUTH 4343