

Living Every Moment

hospice
taranaki

Hospice Talk

www.hospicetaranaki.org.nz

AUGUST 2016

Te Rangimarie Visiting Hours:

Family members are welcome to visit anytime.

General visiting is 10am-7pm

We are available:

24 hours/7 days a week for patient care
telephone 06 753 7830

THANK YOU TO OUR SPONSORS:

Budget Rentals for the HospiceShop truck;

Central Finance for a HospiceShop van;

The Devon Hotel & Conference Centre;

House of Travel;

BNI Chapters –

“Success Like No Other”,

“Energise” and “Late for Breakfast”,

Craigs Investment

Partners;

Quest Apartments;

BDO



Pictured: Mary, Cynthia, Joanne and Lisa.

◆ NEW SERVICE INITIATIVE ◆

In Budget 2015 additional funding was allocated to hospices to develop new service initiatives which would extend the reach of the hospice philosophy of care in recognition of the impact of our aging population.

Through the latter part of 2015 Hospice Taranaki facilitated a collaborative project with the involvement of our DHB; aged care; primary care; Maori health and hospice. The main outcome from the consultation process was that there was an increasing end of life care need within the aged care sector with the impact of the “baby boomer” generation reaching the final phase of their lives.

The importance of the aged care sector and end of life is already evident. At present over 30% of patients known to hospice will die in an aged care setting. This number is predicted to grow substantially in the years ahead. It is essential then that the partnership between

continued over page

DATE FOR YOUR DIARY

New Plymouth HospiceShop Antiques & Collectibles Auction Sunday 6th November at the Devon Hotel & Conference Centre (Hobson Room), New Plymouth
Viewing from 10am • Auction starts noon

See our website and facebook page for further details ...

Hospice Taranaki Inc

Te Rangimarie Hospice, 5 David Street, New Plymouth 4310

P O Box 5122 • Westtown • New Plymouth • 4343

Telephone 06 753 7830 • Fax 06 753 7806

www.hospicetaranaki.org.nz

hospicetalk@hospicetaranaki.org.nz • Facebook: Hospice Taranaki

New Service Initiative continued from front page...

hospice (as the specialist service) and aged care is a strongly collaborative one. Many people who die in aged care do not necessarily need the specialist care of hospice but the staff providing that care benefit by having access to the specialist knowledge and advice hospice can offer.

The consultation also showed that there is a gap in the provision of psycho-social care in the aged care sector, particularly for patients and families not known to hospice.

The overall objective of the new initiative is that all people coming to the end of life receive care and support which is consistent with the hospice philosophy. It is not about taking over, it is about providing much greater support for the staff in aged care.

The new service consists of 1.4fte specialist palliative care nurses (Lisa Mourie and Joanne Robinson) working across Taranaki along with a part time counsellor (Mary Harker). These staff are entirely focussed on supporting staff and

patients (and families) in aged care to receive the very best end of life care. They will be visiting all Taranaki aged care facilities on a regular basis providing consultative and advisory support for aged care staff along with direct care and support when needed.

While this service is in its infancy we are already seeing positive results from the sector.

At the same time we have taken the opportunity to increase the level of support we provide into Base Hospital. For many years we have had our Clinical Nurse Specialist Bronwyn Morgan in this role usually four days a week and supported by one of our in-patient team leader nurses. Cynthia Seamark who has just completed her Masters degree in palliative care will now be working in conjunction with Bronwyn in this role. With 70% of our referrals coming from the hospital this is now an integral part of our overall service. Cynthia will also be covering for Lisa at times of annual leave.

FROM THE CHAIRMAN: MIKE BROOKE



FIRST AND OTHER IMPRESSIONS

I can still hear my mothers' voice. "Polish your shoes, brush your hair, clean your teeth!!! First impressions count". I still do it, never forget. Don't want to let my mother down.

That is why when I visit Te Rangimarie I take note of the first impression which is what I see when I drive through the entrance. No, I don't mean our CEO, Kevin, who I can see through his office window gazing wistfully at his computer screen. No, it's the gardens which catch my eye. I am a bit of a "green fingers" myself and know what a challenge it is to have a great show of plants and their accompanying flowers throughout the year. The selection is critical if you want a good result and good selection demands a comprehensive knowledge and understanding of horticulture. We are grateful to Alan Jellyman and his team of volunteer gardeners that come in each week.

The outstanding display at the front is mirrored by similar examples of expertise in the gardens adjacent to the patient rooms; in fact they are a real pleasure all around the complex with the beauty and scent of the flowers.

Inside the building another group of volunteers have obviously been hard at work preparing superb floral displays. There is a real art to floral arranging with which most people aren't blessed. I am one such person which probably is why I admire the skill in others. What a pleasure to see the facility brightened every week by the efforts of this gifted group.

But there are other volunteers who help in our Te Rangimarie and whose contribution is not so obvious, a group who vacuum, dust, polish, do the washing and ironing, clean the toilets, keep the place spotless. You don't usually see them but they are there, doing jobs which

some, if not most people, would find a chore.

And then there are those who volunteer to look after the phones and front desk after hours or those who deliver patients their meals. It makes you realise that if it wasn't for these dedicated helpers/volunteers Te Rangimarie wouldn't be able to cope because having to pay for these services would put the running costs out of reach for a "not for profit" Charitable Trust such as ours.

Volunteers have told me that their satisfaction comes from being able to make a contribution towards the welfare of others when they need it most, the camaraderie of being with others of like mind and sometimes it's the thought of a delicious date scones when the job's done.

But what about the volunteers in our HospiceShops and at Borrell Ave Warehouse, I hear you say. Wait for our next edition and find out about the skills, initiatives and dedication of those indispensable people but in the meantime my very grateful thanks to all who help to make Te Rangimarie such a wonderful facility, freely available to those who need its services.

Kind regards Mike



FROM THE CHIEF EXECUTIVE: KEVIN NIELSEN



Isn't it so boring when you meet someone and all we have to say is "we're almost halfway through the year and it seems like Christmas was only yesterday"? Boring maybe, but true – where do the days, weeks and months go? I suppose it's my age – but you also

hear so many younger people saying the same thing. Life is so busy time literally does fly!

In getting that off my chest I also have to say that I would far rather be busy than sitting around wondering what to do next? That is if anyone actually does that.

Any way we have just ended our financial year, which was June 30. I am so pleased to be able to advise that after two years of recording significant deficits this year we ended the year in the black. The additional funding from the government, grants from TSB Community Trust, TET, Southern Trust, Lion Foundation, NZ Community Trust along with exceptional results from our HospiceShops have been the major contributors to this turn around. The support of our community at large through their generous donations is also vital and appreciated.

The increased revenue is very timely as patient numbers continue to increase. We are up by 10% on the same time last year and we reached the highest ever average number of patients of 183 in February this year. Of course the increase in patients does result in an increase in costs, that's the reality of it.

To achieve this result in a difficult economic environment is surely a reflection of the value our community places on its' hospice service, thank you all.

I want to shine a light on another important group of supporters. While we mention these companies and

groups elsewhere in our newsletter I felt they were worthy of special mention. I am referring to Budget Rentals; McDonald Real Estate, Devon Hotel and Conference Centre, BNI's three New Plymouth chapters, Craigs Investment Partners, House of Travel, Quest Hotel and Apartments, Cast Iron Services, Graphix Explosion, Tony Epplett Signs, Central Finance, BDO, the Bach on Breakwater, Eftpos Specialist Taranaki, Z Energy. These people are fantastic supporters and I ask that whenever you have the opportunity please consider using their services.

What a fantastic auction we had at the Devon recently. Not without a little controversy with the "stuffed kiwi" which all turned out good in the end. Our thanks to the Dept of Conservation for the Kiwi Experience donation. Auctioneer Peter McDonald (despite being a little under the weather) ploughed through 300 exceptional lots with a resulting \$23,000 raised for hospice, outstanding! As always, our thanks to Tom Philipson, for his terrific volunteer work in sorting out the catalogue for the auctions.

You will have seen recent publicity regarding theft from our Westown drop off bay and also the major challenges we have with the volume of rubbish we have to pay to dump. I am pleased to say that the changes we have made by gating the Westown drop off bay at night and at the weekends and directing drop offs to Borrell Ave have been successful. We seem to have put a stop to the late night stealing and have seen a reduction in the amount of unsaleable goods being received, thus reducing our dump fees.

Until next time thanks to all our supporters and I trust you continue to find our newsletter an interesting and informative publication. We appreciated the feedback from a number of readers of our last issue and it has helped us to ensure our content is of interest to our supporters.

Kevin Nielsen
CHIEF EXECUTIVE

FAREWELL...

We recently said farewell to the lovely **Dr Marion Sephton**. Marion has been with us since 2002.

In an interview with the Taranaki Daily News she said... "I've loved it. People say it must be difficult because everybody dies. It's helping people to die well, if you possibly can, and easing the pain

of families left behind, if that's possible. It's the job I've most enjoyed in all my working life." We will miss you Marion – you were always ready with a smile and gentle words.

Farewell **Kerry Evans** RN from the team, Kerry was based with our Central team (in Stratford) and in Te Rangimarie. We wish you well Kerry, you have been a pleasure to work with.



Have you ever thought about making a bequest, a gift in your Will, to Hospice Taranaki – but wanted more information?

A great thing about making a bequest is that it costs you nothing now but allows you to leave a gift that can make a real difference for people and will go on giving when you are no longer here in person.

A bequest to Hospice Taranaki will be held in a secure, low risk investment and the income generated from the money will go towards the annual costs of delivering our services. This helps to ensure that hospice services can continue to be freely available to those in need in the years to come.

If you would like further information regarding the procedure for making a bequest, please telephone Rose Whitaker or Kevin Nielsen on 06 753 7830.



FROM THE DIRECTOR OF NURSING: HEATHER KOCH



Kia Ora and greetings to you all, Writing an item for the newsletter always presents a challenge as I reflect on what has occurred in the previous months. We have been involved in a number of events including

Conversations that Count Day in April where staff took the opportunity to promote Advance Care Planning. There has been the Hospice Open Day for the public, International Nurses Day, mentoring of the Bachelor of Nursing students from WITT and the setting up of a new and expanded service to support aged care facilities and their residents. The team has also had some complex situations which have challenged us in all that we do and give as health care professionals. So what sustains the staff to continue to provide care? It may be a case of

'acknowledging the beauty of life, witnessing the sadness of loss and appreciating the goodness of those around us'. Team support is crucial for staff morale and we are lucky to receive many positive comments about the care provided and this also sustains us in our work.

All the best to you all, for the remainder of 2016.

Kind regards,
Heather

Wishlist

- * Air Mattresses – replace worn out Ardo Twin Care mattresses, patients use these in their own homes \$5,500 approx each
- * 4 x Syringe Driver Lockboxes \$171 each
- * 3 x Transfer belts for patients carers to use at home \$29 each

WELCOME ALICE DOORBAR BACK TO HOSPICE TARANAKI



You may remember that Alice as one of our wonderful Trustees. In 2014 Alice retired from our Board and from the Taranaki District Health Board – to give retirement a go – well she has mastered the art of retirement!

Alice had always stayed in touch with us and knew we wished to increase the role of a Kaiāwhina with the appropriate person. Alice is wonderful with people,

linked to many health groups and has over the years built good relationships with a variety of Iwi, Hapu, Whanau and Maori communities.

The purpose of the role of Kaiāwhina, that Alice is fulfilling, is to work one-on-one with tangata-māuiui/ patient and whānau/family. The aim is to identify cultural needs early; help the whānau to establish linkages with appropriate Māori support services; and, help build on whānau capacity to address their immediate needs and where possible anticipate future needs. The kaiawhina will also assist whānau in planning for the future and where supports are significantly limited; provide direct cultural support if required.

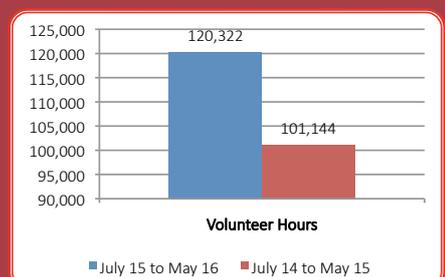
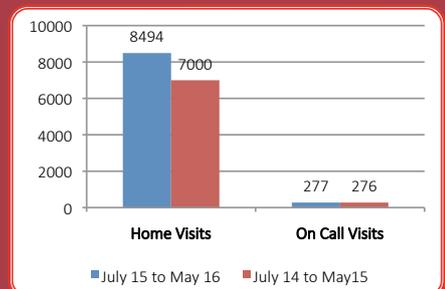
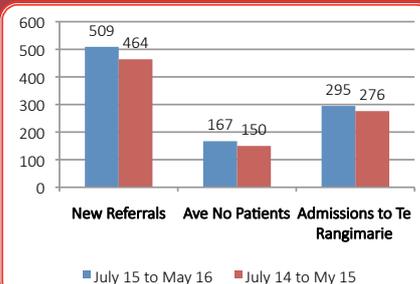
RIP LUCY

Lucy joined our service in 2006 and as a cancer survivor (with one ear missing), Lucy had great empathy with hospice patients. Lucy filled her role at Te Rangimarie ably, by greeting all new patients on arrival to ascertain if they are 'cat lovers' and the relationship began at that point.



In 2014 Lucy moved in with our generous cook/housekeeper Jenny Thompson. This was all part of Lucy's retirement plan – trying to take life a little easier. She aged gracefully under the loving care of Jenny. Sadly for us all, Lucy passed quietly away on Monday 27th June. We recognise the wonderful comfort she provided patients and family.

SERVICE ACTIVITY – AT A GLANCE



WHY SHOP AT OUR HOSPICESHOPS?...

Because all proceeds from our HospiceShops go towards providing FREE Hospice palliative care to the patients in Taranaki. The funds raised support all aspects including patient care, medical and nursing salaries, support services, medical supplies and equipment. This income is a vital and a significant component of our fundraising endeavours – we simply could not survive without this revenue stream.

WE HAVE IN STOCK AND ACCEPT DONATIONS OF THE FOLLOWING SALEABLE ITEMS;

- ★ Clothing - womens, mens, childrens and babies
- ★ Electrical equipment *flat screen TV's only
- ★ Whiteware
- ★ Games and Toys
- ★ Puzzles
- ★ DVD's, Videos and Cassettes (nothing over R16)
- ★ Vinyl LP Records
- ★ Hardware
- ★ Cane Ware
- ★ Jewellery
- ★ Pictures, Paintings and Frames
- ★ Furniture - except Water Beds and Wirewoves
- ★ Kitchenware
- ★ Manchester
- ★ Fine China
- ★ Glassware
- ★ Books
- ★ Stationery
- ★ Sports Equipment, Bikes etc
- ★ Gardening Equipment (pots, plants, etc)
- ★ And so much more

Donations of saleable goods are gratefully received at our HospiceShops during normal opening hours additionally:

**DROP OFF BAY
WESTOWN HOSPICESHOP**
Mon-Fri 7.30am-7pm
Saturday 7.30am-1pm

**BORRELL AVE
WAREHOUSE,
19 BORRELL AVE,
WESTOWN**
Saturday 1pm-5pm
Sunday 10am-5pm

Donations can be collected – contact the Hospiceshop nearest to you to organise.
HELP US TO ENSURE WE CAN PROVIDE QUALITY SALEABLE GOODS BY NOT DROPPING OFF GOODS OUTSIDE THESE HOURS

Turning second hand goods into first class care



ARE YOU INTERESTED IN VOLUNTEERING?

WE ARE INTERESTED IN YOU!

Volunteers are a vital ingredient in the lifeblood of our organisation.

All 4 of our HospiceShops and Borrell Ave Warehouse have vacancies with a variety of roles: Cashier, Customer service, Sorting items, Lifting & Shifting stock items, Truck driving, Pick-ups & deliveries.

Ask in your nearest HospiceShop for an application pack from the Hospiceshop manager:

Lynda Bennett—Westown

Ainslee Shiels– Waiwhakaiho

Ngakiri Antonovich—Hawera

Tania Brown—Stratford

WE HAVE A ROLE FOR YOU!

WHERE CAN YOU LOCATE A HOSPICESHOP...

112 Tukapa St
WESTOWN, NP
06 753 8640
Shop hours ...
Monday 9am-1pm
Tues-Fri 9am-4pm
Saturday 9am-1pm

Cnr Katere & Devon Rds
WAIWHAKAIHO
06 758 8647
Shop hours ...
Monday 9am-1pm
Tues-Fri 9am-3pm
Saturday 9am-1pm

104 High St
HAWERA
06 278 4593
Shop hours ...
Mon-Fri 9am-4pm
Saturday 9am-1pm

Cnr Regan & Miranda Sts
STRATFORD
06 765 0900
Shop hours ...
Monday 9am-1pm
Tues-Fri 9am-4pm
Saturday 9am-1pm

19 Borrell Ave, Westown
**BORRELL AVE
WAREHOUSE**
Westown
Donations – Drop offs
Saturday 1pm-5pm
Sunday 10am-5pm

STRATFORD HOSPICESHOP TOOK TIME TO CELEBRATE...

Stratford Hospiceshop has really blossomed in the new space, says Kevin Nielsen, in the 12 months since the move, sales from the shop have effectively tripled. The success is attributable to the great work of the volunteer team and manager Tania Brown. While celebrating the success it was also obvious how wonderfully supportive the Stratford community are.



Stratford Celebrated 1st birthday in the new big Hospiceshop (cnr Regan and Miranda Sts)

NEW PLYMOUTH KNITTING NEWS

Thank you to the community for supporting our sales days again this winter.

OUR PROGRAMME FOR AUGUST IS AS FOLLOWS:

Friday 5th August Countdown Central on Oneway

Thursday 11th August Countdown on Hori Street

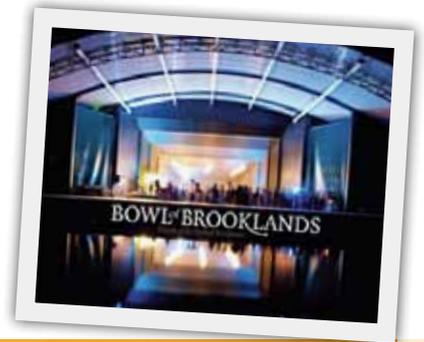
Friday 12th August Merrilands Pharmacy

Friday 19th August Countdown Central on Oneway

All enquiries in August to Cathryn Phillips –
Ph: 758 2521 or 027 2944 721

BOWL OF BROOKLANDS ...

The Friends of the Bowl of Brooklands produced this wonderful book with all of the proceeds to Hospice Taranaki. We have copies of the book at Te Rangimarie reception desk, for \$30 per copy. This is a wonderful hard cover book with 225pgs of great photos and wonderful anecdotes.



LIANNE, WHAT ARE THE VOLUNTEERS UP TO?



VOLUNTEERS NEEDED FOR TE RANGIMARIE

Roles

- Housekeeping casual – morning 9-11am or afternoons 4.30-6.30pm weekdays or weekends
- Receptionist roles – casual – weekdays 4.30-7pm or Saturday mornings 8.30am-noon
- Receptionist role – permanent “slot” on Saturday mornings 8.30am-noon rostered fortnightly

The role of housekeeping includes; vacuuming, dusting, washing, ironing, and cleaning the ensuites and bathrooms, working in a team.

Housekeeping in the afternoons includes a small amount of cleaning and preparing the meals for the patients evening meal, working in a team.

Receptionist role includes answering the telephone, greeting visitors (no computer work) – with occasional other small jobs ie folding brochures etc.

VOLUNTEERS ARE A VITAL INGREDIENT IN THE LIFEBLOOD OF OUR ORGANISATION

Contact Lianne McElroy – Manager Volunteer Services & Housekeeping – to learn more about how you can help.
Telephone 06 753 7830 or email: lianne.mcelroy@hospicetaranaki.org.nz

HEATHER, WHAT ACTIVITIES HAVE THE PATIENTS BEEN INVOLVED WITH?



“It has been a busy few months at the Day Programme and we have enjoyed many varied speakers and outings whilst the weather was still fine. We had a lovely morning at The Barn Animal Therapy Farm and an amusing morning when Kathryn Williams visited us with her latest book “I Remember

When... Growing Up in Taranaki In

The 1960s”. We were also very lucky to have a visit to New Plymouth Aerodrome and be hosted by the “Catalina Club of New Plymouth” who gave us a tour of the Second World War Flying Boat that has been restored in Taranaki and taken to the skies. It was our pleasure to host the Taranaki Children’s Choir and what a lot of pleasure they gave us. Jim Shepherd and his dog “Ruby” joined us from Hearing Dogs For The Deaf and more recently we have had Pennie Sands from “Envirofur” with all her beautiful warm products and knowledge on Possum Fur. One of the highlights recently has been a “Bucket List Wish” for a patient who was hosted by the team at “Forgotten World

Adventures” and the “Forgotten World Motel, Taumarunui”. It is always a pleasure to be able to achieve Bucket List Wishes with the huge assistance and generosity from the wonderful community we have out there. We are also looking forward to celebrating a special 90th birthday for one of our patients in June”.

Photos: Catalina, Fun ho, NP Frankley spinners, Jim shepherd.



Thank you

THANKS TO YOU ALL FOR THE WONDERFUL SUPPORT WE HAVE RECEIVED.

Thank you to those people who have donated through funerals, or made a donation, those who donated regularly or responded to our Wish list, those who have responded to our telephone calls for support, those who purchased a paver or plaque, to those who donated saleable goods to our HospiceShops or assist us in any other way...We thank you all.

We thank TSB Community Trust, Taranaki Electricity Trust, Dilmah, Tegel Foods, Green Meadows Beef, Liquorland, McCurdy Engineering, Selectrix (Stratford), Ockhuysen Electrical (Opunake), CRM Plumbing, Westown PostShop, Chairz Upholstery (Karl), Hawera Mufflers & Brakes, Taranaki Flower Auctions (Leo Van Haneron), After Disaster and Curtain Medic, BNI Energise, Tam & Nancye Hill, Omega Roller Doors, Phillippa Parker, Gloria Dravitski, Roy Gedye, Judy Feaver, Mary Marshall, CRM Plumbing, Inner Wheel Fitzroy, West End Croquet Club, Jo Bowler, Graham Arthur, John & Gayleen Sharpe, Neville Spicer, Natalie Symonds, Thank you Shavaughan Ruakere with her whanau & TV3 Media – Celebrity Family Feud \$2,000. Thank you all including the anonymous supporters. BIG thank you to the many wonderful people who have donated and supported us – truly appreciated.

Fabric-a-brac – “fabric from the people to the people”... the doors opened at the Highlands Intermediate School Hall and the crafters/sewers all zipped in! These events don’t just happen without a lot of graft from many individuals (lots of stitches to put this pattern together!) – Carolyn Ward, June Butt & Kathy Farley we appreciate and thank you for making this event successful. Thank you to all the people who rented a table and all the wonderful people who came along to purchase and get a bargain, and our appreciation goes to Highlands Intermediate School for the hall – it was the perfect venue. Thank you to Liam for directing the traffic.

It was fantastic to be one of the charities for **Good in the Hood**. We were grateful for the wonderful donation of \$1,437 – thank you to the fabulous people who refuelled at Z Courtenay St and voted for us, we were thrilled with the support.



GENEROUS DONATIONS WHILE HAVING ADVENTURES & CREATING MEMORIES

Well done and congratulations to Jimmy Lim. Jimmy, I believe, doesn’t have a ‘to do’ list he has ‘I have done’ list. He recently travelled and competed in the London marathon. Inviting people to sponsor him he raised \$5,000 which he promptly donated to us – we are very grateful to Jimmy and Jackie for this wonderful donation and very proud to know that our Jimmy competed/participated in one of the great events wearing the Hospice Taranaki logo proudly.

the way and has so far donated us a fantastic \$7,500. This event was bought about by Phil Aish, an idea he had discussed with his wife, Janice. Janice was receiving care from Mercy Hospice. The idea was for a fundraising Tractor Trek from Bluff to Cape Reinga via Taranaki – Phil was born in the Naki. Rodney has plenty of photo’s and very funny stories – if you would like to hear them – give us a call. Thank you to Robin Aitken, Michael Archer, John Hodges and Barbara Williams for all of your personal work into this fundraiser.



Another fantastic man – Rodney Maiden; he proudly displayed the Hospice Taranaki logo as he drove his Naki tractor on a trek from Foxton Beach to Kawhia. Rodney had gathered sponsorship and support along

From running, tractors to biking ... We are so very grateful to Jeff & Virginia Poole and Tony Ellis for their tremendous efforts, and to all the people and businesses that supported them along the way. In memory of Tony’s wife Marlene; riding the length of the South Island on mountain bikes from Picton to Bluff (1,365km) in 18-days to raise \$250,000 to be distributed equally among all 29 Hospices in NZ. They said in a letter... “It’s incredibly fulfilling for us all to have raised such a substantial amount of money for NZ Hospices, money that they did not have to go out and raise, which they have to do so much of themselves”.

NEWSLETTERS BY EMAIL RECEIPTS BY EMAIL

Please, help us cut back on costs – but still keep you informed about what is happening – by having your newsletter emailed and your receipts emailed.

Also check out our facebook page “Hospice Taranaki” – no not competition but we do have interesting stories to share.

Please send an email to us at hospicetalk@hospicetaranaki.org.nz with your name, postal address & your landline phone number.



DONATION FORM

We need your ongoing support as much as ever. All donations will be acknowledged and qualify for income tax exemption in accordance with IRD rules.

Name: (Mr; Mrs; Miss; Ms)

Address:

Amount: Email:

(You can donate via internet banking to: TSB Bank 15 39 48 0365008 80. Please use the reference DMN with your name & phone number so we can acknowledge your donation).

Please make cheques payable to Hospice Taranaki Inc.

BEQUESTS: If you are interested in receiving information on making a bequest to Hospice please tick the box

NEWSLETTER: If you do not wish to remain on our mailing list to receive our Newsletters please tick the box

The Privacy Act 1993 requires us to advise you that we keep the names, addresses and telephone numbers of our supporters on file to help us with our fundraising. If you do not wish us to store this information, please advise us. If you wish to check the details on your file, you are welcome to enquire.

UPCOMING EVENTS

MIDLIFE CRISIS - NEW PLYMOUTH CLUB PRESENTS:

THE BIG NIGHT OUT

WALKER HILL
 MIDLIFE CRISIS
 WOODS WITH THE BOYS
 BRIDGE MARION & THE BRIDGES
 SUNDAY WATER BURY PROGRAM
 CHANCE WINNERS BEST OF BRITAIN 2016

PLUS: CLASS ACT KOUNT 8

TICKETS AVAILABLE FROM NEW PLYMOUTH CLUB, TE RANGIMARIE HOSPICE AND OUR HOSPICESHOPS

TICKETS \$30

SATURDAY 20TH AUGUST 2016
 NEW PLYMOUTH CLUB - 5.30PM

ALL PROCEEDS TO HOSPICE TARANAKI

THE ROTARY CLUB OF NEW PLYMOUTH INVITES YOU TO

HARCOURTS CHARITY GOLF TOURNAMENT

FRIDAY 11 NOVEMBER, 2016
 NEW PLYMOUTH GOLF CLUB

5 Ball Ambrose Tournament
 Maximum players per team: 5
 To include a minimum of 1 non golfer (to enter without an official NZ golf handicap)
 \$250 per team

Light lunch from 11 am
 SHOTGUN START: 12 noon

Russell Moore Memorial Trophy
 Contact Murray Gillespie P: 077586655, C: 0279244281, E: mandgillespie@xtra.co.nz
 Or Des Friedrich P: 067553311, C: 021503551, E: desniu@yahoo.com

Proceeds to host for HOSPICE TARANAKI and Rotary community projects

ENTRY FORMS ARE AVAILABLE ON OUR WEBSITE: www.hospicetaranaki.org.nz

Hospice Taranaki Family Support co-ordinator, Jenny Blyde invited Family support teams from other Hospices to join together for a day. The topics flowed with ideas and practises from their respective family support services.



Left to right – Back row: Wendy Turton from Hospice Wairarapa, Keryn Squires from Te Omanga Hospice, Diane Greenwood-Havea. Front row: All from Hospice Taranaki Mary Harker, Jane Woollard, Jackie Price and organiser of this gathering Jenny Blyde.

HOSPICE TARANAKI & CAST IRON SERVICES LTD PARTNERSHIP

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Need a: • Roofer • Electrician • Plumber • Painter?

Are you building or renovating? Need a deck or fence? Have landscaping projects? Would a joiner fix your problem? Heat pump solutions? Security systems? Need a phone system?

CAST IRON SERVICES WILL DONATE 20% OF THEIR TOTAL INVOICES TO HOSPICE TARANAKI! Customers need to quote the promotion code: HOSPICE when you contract Cast Iron Services to undertake work.

PH: 751 4915 or 0274 817 188

Email: castironservices@xtra.co.nz

If you would like something done – ring Cast Iron Services FIRST!

VISIT TO OKOROTUA MARAE

Through our Health and Disability Sector Standards and Equip V quality improvement process; the HNZ Standards self review and peer mentor comments, we were aware that service delivery to Maori was an area where we could enhance our service.

More than this though, is that while we have great pride in the services we provide to all of our patients it does not mean that we can not do even better, in this situation with regard to services to Maori patients.

For us to achieve that goal of continually enhancing our service our understanding of Maori culture needs to have some greater focus. Paula King (Hospice Taranaki Palliative Care Nurse) who works in a part-time Maori liaison role organised an in-service visit for staff to Okorotua Marae as an important step in further strengthening those relationships.



The Maori population in Taranaki is increasing, in fact at a faster rate than other ethnicities, accordingly the number of Maori patients receiving hospice care will increase in the years ahead.

Maori patients may elect to receive their care at home or on the marae. Also if in the home, elements of marae protocol may well be observed. We also have Maori patients admitted to Te Rangimarie.

This visit was an opportunity for us to improve our understanding and confidence in this area and we thank Okorotua Marae for the opportunity. All staff who took the opportunity to attend found it a very positive experience.

Hospice Taranaki Inc.

P O Box 5122

Westown

NEW PLYMOUTH 4343