

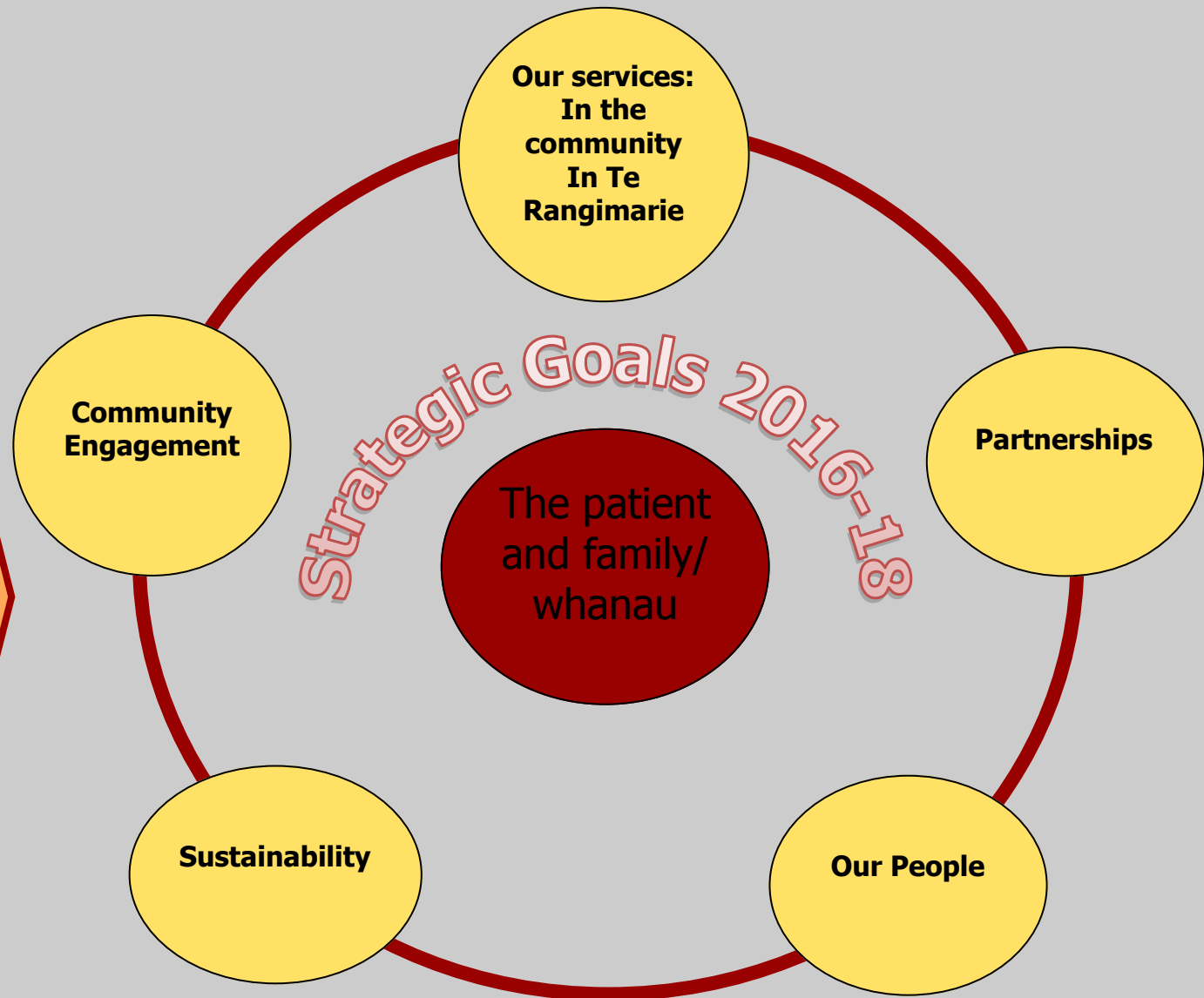


STRATEGIC PLAN 2016-2018



Our way forward

**Our
focus
for
the
next
3
years**



Our Vision

Hospice philosophy of care is freely available for all patients and their families/whanau at the end of life

Our Mission

Hospice Taranaki works in partnership with patients, their families/whanau and organisations to provide and influence best practice care, support and understanding at the end of life

Our Strategic Aims

OUR SERVICES Provide best practice end of life care services to patients and families/whanau whether in the community or in Te Rangimarie	PARTNERSHIPS Influence other organisations to improve the care of everyone at end of life by sharing our experience and expertise	COMMUNITY ENGAGEMENT Improve community understanding of end of life care and support and the concept of advance care planning	OUR PEOPLE Be an employer of choice in the health sector	SUSTAINABILITY Be financially sustainable through robust financial management and through growing the support of our community
<ul style="list-style-type: none"> • Continue to improve the quality of our services • Focus direct services on those most in need • Evolve services with the capacity and flexibility to meet changing needs • Provide effective and comprehensive spiritual, pastoral and cultural care • Involve and empower people to take an active role in decisions about care • Ensure our facilities are meeting the changing needs of people and families/whanau 	<ul style="list-style-type: none"> • Take a lead role in the strategic planning of end of life care services • Increase the range and quantity of education and training opportunities for other providers of end of life care • Increase the skills and confidence of other people who provide end of life care • Increase access to our expert advice • Champion the needs of patients and their families/whanau to others 	<ul style="list-style-type: none"> • Influence public perceptions around death and dying • Advocate for greater uptake of advance care planning across the health sector • Increase engagement with our community through forums, our website and social media 	<ul style="list-style-type: none"> • Support and inspire our staff and volunteers and recognise their contribution • Facilitate and fund professional development for our staff in accordance with the Resource and Capability framework • Promote palliative care as a worthwhile career option through engagement with training institutions 	<ul style="list-style-type: none"> • Generate the funds required to ensure our services remain free of charge to patients and their families/whanau • Make effective use of every \$ we receive • Foster and grow income from our HospiceShops • Advocate with Hospice NZ for a sustainable national funding model • Implement an effective bequest programme

Our values:

Compassion
Aroha

Choice
Puwharu

Trust
Whakawhirinaki

Fairness
Tika

Honesty
Pono

Dignity
Whakarangatira

Respect
Whakautu



Te Rangimarie—Place of peace

We acknowledge the support so generously given by our community, patients, family/whanau, volunteers, clubs and organisations, without their support we could not provide best practice end of life care and support to Taranaki people each year free of charge.

Life is not measured by the number of breaths we take, but by the moments that take our breath away.